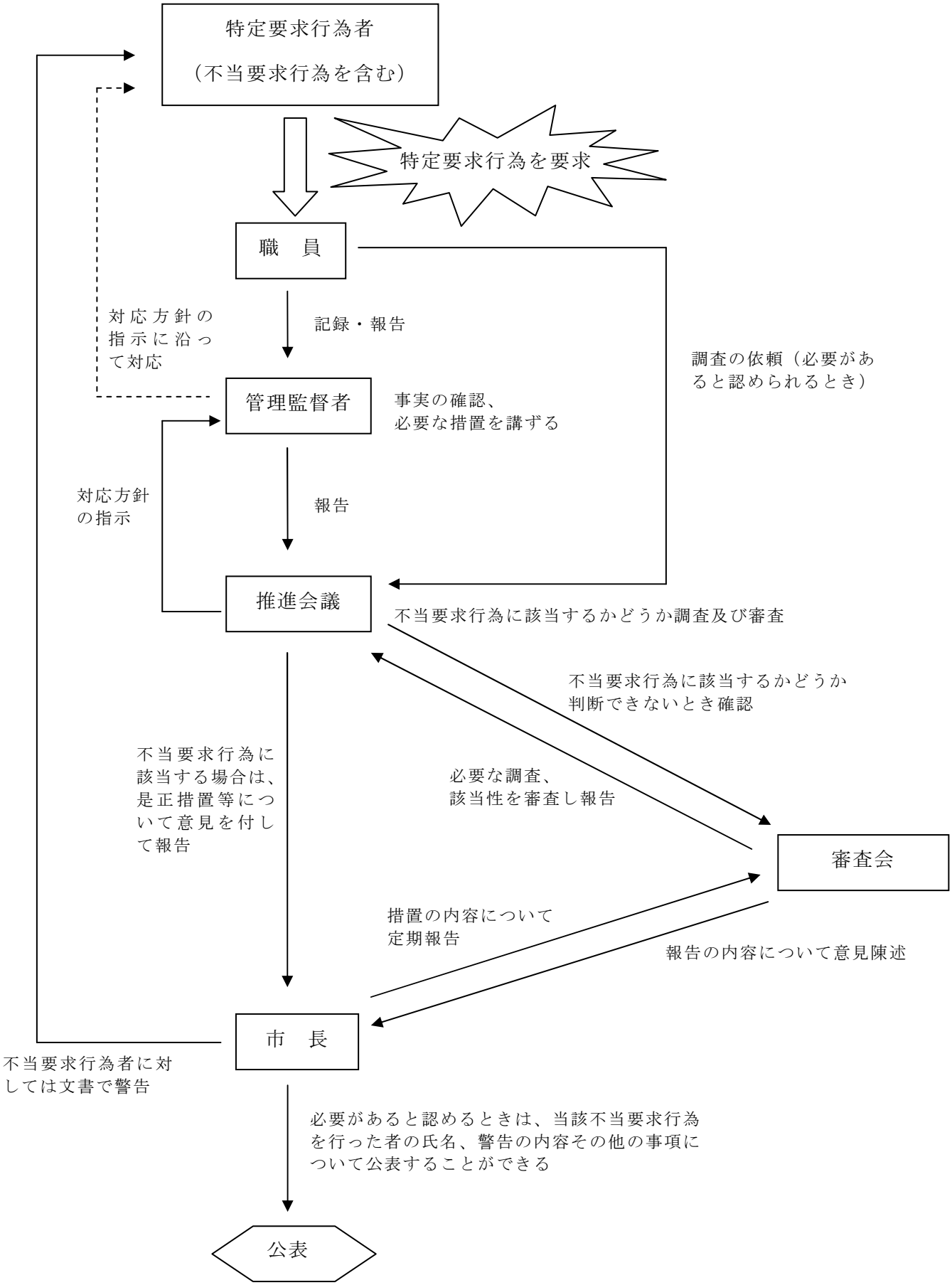●特定要求行為への対応の流れ